

Changes are happening here at Aserty

We are proud to have been able to provide our clients with our services and support over the past 21 years. At this time we would like to take a minute to say thank you.

In December, most of you know we had an unfortunate disaster of a fire, which caused us some troubling times. We were very fortunate that AllCore, another communications company, was there to help provide our customers the services they needed.

Since then many of your services have already been switched over and you have been receiving your services from AllCore. AllCore is an IT & Managed Service provider who has been in the Internet industry since 1997. AllCore has a wonderful team of staff that provides excellent customer support, and they won the Diamond Award for Best Internet Provider in Hamilton in 2016 by the people's choice awards.

In an effort to continue to provide our clients the best solutions to match their needs we have decided to sell the Aserty Internet business to AllCore. AllCore will continue to build on the foundation that we have put into place over the last 21 years. Plus Aserty customers will be able to take advantage of AllCore's other services as well:

- Residential Internet speeds all the way up to 100mbps
- Business Fiber with speeds up to 10Gbps
- Website Design and Maintenance
- Managed Services IT contracts

AllCore is going to be honoring your current package pricing you have with Aserty. The only time your package pricing will change is if you need to change your package.

With regards to your email accounts with Aserty - - you may keep them for up to 5 years however any technical issues that arise, AllCore will not be able to provide support for these email accounts. We recommend getting a new email account through AllCore - - at no additional cost to you. This way everything will run smoother and any support issues will be handled directly by AllCore Communications.

Over the next few weeks AllCore will be updating their accounting information for each client. Since most of the Aserty clients have already been using their services since the fire back in December it is just simply getting you into their billing system. For others there will be a further migration process. Please, take the time to work with them through this process.

Everyone at AllCore is looking forward to getting to know you and the opportunity of providing you with new and exciting services.

Thank you for your support and business,
Sincerely,
Aserty Team